

STAFFING A PRODUCTIVE CALL CENTER

THE BENEFITS OF PARTNERING WITH STAFF MANAGEMENT | SMX

The nature of the workforce has changed. Many employees are looking for more options for remote work and call centers are no exception. Some employers worry that going to a remote call center will damage productivity. But if you partner with a trusted staffing company, we can help ensure you still reach your goals and objectives. In fact, there are many benefits to having a remote call center with a trusted partner like Staff Management | SMX including:

ACCESS TO BILINGUAL AGENTS

With a remote call center by a trusted staffing partner, you can utilize bilingual agents. These agents can help ensure everyone has equal access to your service.



COVER ALL TIME ZONES

Working with a remote call center offers the benefit of full coverage. You are not limited to one area of operation and therefore can hire across the country to cover multiple times of day.

GET HELP QUICKLY

Going remote can open up more opportunities to get a staff in place quickly. Many people are looking for remote jobs with the changing job market. By building a remote call center, you are opening up the candidate pool significantly, especially if your local market has limited options, and can get up and running even faster.

And with this model you get access to all Staff Management | SMX has to offer including:

- ✓ A DEDICATED SUPPORT TEAM
- ✓ EXPERT RECRUITERS
- ✓ COMPREHENSIVE COMPLIANCE AND SAFETY PROGRAMS
- ✓ ONBOARDING AND TRAINING
- ✓ CUSTOMIZED REPORTING

INTERESTED IN CREATING A REMOTE CALL CENTER? WE CAN HELP.

At Staff Management | SMX, we're experts at scaling up quickly and recruiting the most qualified candidates for a remote call center. Contact us today through staffmanagement.com to get started.