

# POWER WORKFORCE PRODUCTIVITY WITH ONSITE WORKFORCE MANAGEMENT

Onsite Staffing for Your Operation

We know that the hallmark of a successful contingent workforce is the ability to keep up with the demand of your customers while retaining high-quality workers. This means your operations needs to be fast and accurate. When demand suddenly accelerates, the extra strain on your workforce can make it tough to meet customer expectations. That's where we come in.

Staff Management | SMX's Onsite Workforce Management staffing solution provides you with a fully embedded, onsite service team for your operation. Each team handles recruitment, onboarding, training and ongoing management of your contingent workforce while driving operational efficiencies and providing a touch point for your internal teams.

Our onsite teams develop a deep understanding of your operations and workforce needs. The team hits the ground running with proven processes that employ best practices to efficiently staff operations like yours. Our teams are focused on maximizing contingent workforce productivity, so your internal teams aren't burdened by management of your staffing program. Each step of the way, they'll work with you to meet your goals.

Expect Real Results

## SCALE QUICKLY

We reduce the burden of demand uncertainty by providing you with a flexible workforce that can scale as quickly as your orders.

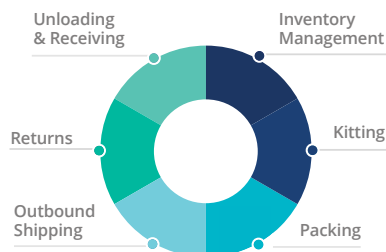
## HIRE QUALITY

We fill each open position by bringing in hard-working individuals who will perform their jobs safely and effectively.

## ACTIONABLE INSIGHTS

Workforce data empowers our teams to make strategic recruiting decisions that meet your goals and report program results back to you.

In addition to onsite workforce management, Staff Management | SMX can also provide outsourced management of fulfillment processes such as inventory management, shipping, returns and receiving. Our comprehensive solutions ensure that you're efficiently utilizing a quality workforce across your entire supply chain.



"Staff Management | SMX has been a good business partner since we started working with them. They have kept up with the staffing needs of our site and have done a great job driving a culture of safety with their associates. They resolve our issues in a timely manner."

HR Manager  
Online Retailer



For the fourth year in a row, Staff Management | SMX is among less than two percent of staffing agencies in the U.S. to receive ClearlyRated's Best of Staffing Client Award.

# THE STAFF MANAGEMENT | SMX DIFFERENCE: OUR PROVEN SYSTEM FOR STAFFING

At Staff Management | SMX, we have an optimized system for partnering with manufacturing, fulfillment and distribution clients to help them reach their staffing program goals and ensure that they achieve a return on their investment. Our proven system is composed of four essential components that work together so our teams are empowered to take a reliable, standardized approach and tailor it to your business's unique needs.



## PROVEN PROCESSES

Over the past three decades, we've refined our standard operating procedures and best practices to ensure that we know how to swiftly establish your onsite staffing program, learn the specifics of your operation and ramp up or scale down with shifts in demand. We draw on our previous experience with light industrial staffing to bring tailored, proven processes to your facility.



## DEDICATED TEAMS

If you have a previous staffing partner, our expert implementation teams will seamlessly transition your best workers and modify or replace your existing processes while ensuring there are no gaps in coverage. The implementation team also serves as an extra support to help your onsite team with ramp-ups, special projects and continuous improvement. Over the course of our partnership, centralized services operates in the background to bolster the capacity of your onsite team by supporting administrative tasks and associate communications to enable smooth ramp-ups. Centralization enables us to scale and standardize programs quickly so our onsite teams can deliver consistent, high-level service.



## PEOPLE EXPERTS

We use precision recruiting tactics that combine grassroots and targeted digital strategies to find the best workers for your contingent labor pool and get them to work right when you need them. Our priority is to get you the right number of these best-fit workers every day. Additionally, we promote worker safety through comprehensive programs and deploy engagement initiatives to retain our high-quality workers. To make sure that we're ready for fast ramp-ups, we continuously cultivate a Talent community of potential workers in your area.



## TECHNOLOGY IN ACTION

With our exclusive technology suite Stafftrack, we're able to optimize your contingent workforce like nobody else. The workforce management capabilities of Stafftrack allow us to deliver high-level reporting and drilled-down analytics that are tailored specifically to your business's needs. Our teams are also backed by the power of predictive analytics. With predictive analytics, we can anticipate obstacles that will lead to worker shortages and take corrective action to keep your fill rates high and your recruitment funnel flowing.